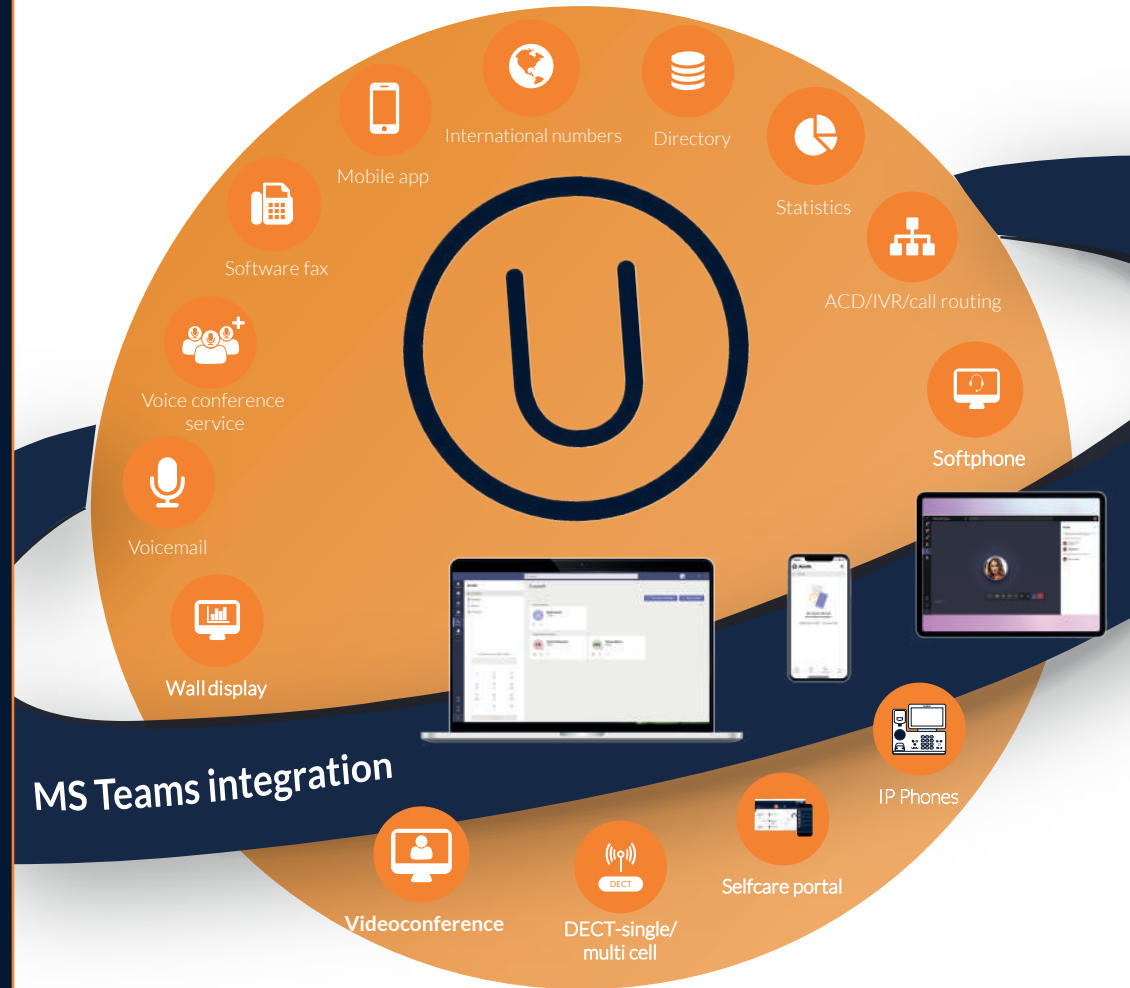


Universe Cloud fusion with MS Teams

Use the best of both worlds and upgrade your communication with an enhanced telephony solution! Paired with the Universe Cloud, MS Teams allows you to utilise the full range of call functions.



MS Teams integration

Requirements to run MS teams smoothly:

- Microsoft 365 Account
- Installation of Microsoft Direct Routing
- Microsoft business voice licence (common area phone)

MS Teams Integration with cloud functions

8,95 €

Universe Professional Package*

An added bonus to your
usual Microsoft Teams
functions

- ✓ ACD / IVR / call routing
- ✓ Voice- and fax server
- ✓ Reporting / statistics
- ✓ 100+ call functions incl. manager/assistant function
- ✓ Individual call routing for each number
- ✓ Mobile app and softphone

* All prices are net prices exclusive of the respective statutory VAT



UNIVERSE

MS Teams Integration

Get MORE Features,
get MORE opportunities.

You won't
need any
additional
UCC-CLIENT!

MS Teams



Your best advantages

By connecting Universe and MS Teams, you get a number of extras in addition to the familiar Teams features, which allow you to use the program even better.

✓ Add external participants to your calls

Until now users could only have calls or videoconferences with other MS Teams-users or already saved contacts. The Universe-integration helps to add external phone numbers or landline numbers during a call. External calls will be billed at the favourable Universe-rate.

✓ Use familiar call functions directly in Teams

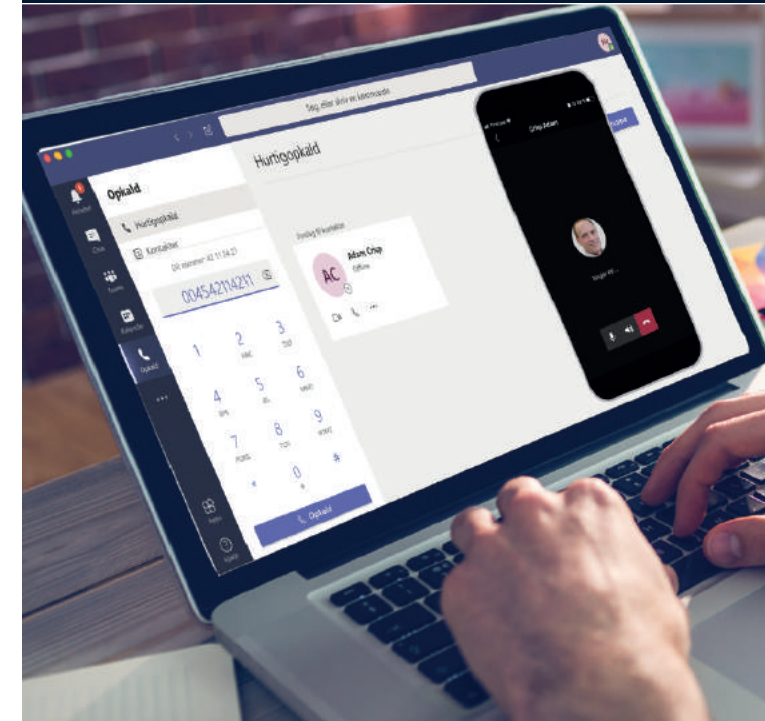
Your work will be a lot easier: If you are on a call with a customer and some questions do not fall within your area of expertise, you can now conveniently forward the customer to one of your colleagues. You decide whether you want to discuss the matter with your colleague first or simply put the call through directly. Best of all: you have the option of forwarding the caller to ANY number - whether it's mobile or a landline.

✓ Include different kinds of devices

MS Teams has many advantages. But do you still sometimes miss your telephone? We include it into your phone system. This way you can make calls without headset in Teams. Another plus: With our Yealink-Devices the presence of your Teams-contacts will be visible to you. This enables you to pick incoming calls at the push of a button.

✓ Change your number as you wish

If there is more than one number available for you in your company, you can change them with one click thanks to Universe - and also use them for calls in MS Teams. You only have one office number? Just use our One Number-Service and you are available on the same number on all of your devices.



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